Ministerial Visit to Concord Hospital for the opening/launch of Aged Care Triage Service

Aged Care Triage (ACT) is a partnership between Residential Care Facilities (RACF’s), GPs and SSWAHS

- The aim is to alternate care pathways and hospital avoidance outcomes.
- This model of care was developed to provide triage, access, advice and linkages to health services within SSWAHS and targets residents of RACF’s.
- Provision of an Aged Care single access point for RACF’s
- Core elements of the service include triage, clinical consultancy and support, liaison and demand management.

The Aged Care Triage Service can be contacted on:
1800 556 211 available 7 days, from 0800 hrs - 2200 hrs

NOTES:
1. This document was compiled from Concord Repatriation General Hospital press releases and supplied photographs
2. ACT is not part of CERA and details about it are included on our web site for information purposes only.